

A 30-Day Limited Warranty is offered on most props sold to out of town customers (outside of Los Angeles) since we do not, or cannot provide service to most areas outside our local area. Limited warranty covers our parts and labor on any normal operational problem you might encounter with the prop, under normal use, for the first 30 days in which you own the prop, unless otherwise agreed upon, in writing by Haunted House Makers Unlimited.

Under our Limited Warranty, we will cover any problems that may arise as long as one of the following conditions can be met:

1. The prop can be transported back to our shop, at the customer's expense, for any warranty work to be preformed. Warranty work is preformed at our expense (ONLY PARTS/LABOR). Customer is responsible for all transportation of prop or parts, back to his/her location after work is preformed, and any costs for such transportation and/or re-assembly and set up.
2. The prop can be properly and safely removed by customer and transported back to our shop, for work to be preformed.

Please note a Limited Warranty **does not** cover:

- Shipping costs
- Transportation of the prop
- Any of it's parts to/from our shop for warranty work to be performed
- Costs for repair from anyone else, other than our shop
- Any damage, problems, or maladjustments, which may occur to the prop during transportation and/or setup, if the prop is not delivered and/or set up by any of our staff
- Abuse of the prop (overuse or misuse of pneumatic, electrical, etc)
- Physical damage to the prop (including, but not limited to scratches, chips, dents, scrapes, wear/tear, broken pieces/glass, etc...)
- Cosmetic, (non-operational) condition of the prop (paint finish, scatches, dents, etc...)
- Adjustments or changes to the prop once it leaves our shop
- Worn or dirty parts
- Jammed mechanisms
- Any problems or damage cause by anyone other than our staff getting inside the prop for any reason
- Damage or problems incurred from moving, transporting, setting-up, disassembling, or otherwise working on the prop yourself and/or moving the prop to any other room, another floor, or any other location
- Operation of the prop in an outdoor setting

This Limited Warranty is VOID if:

- Anyone besides our staff performs or attempts to perform any repairs or modifications to the prop
- If the prop is altered in any way
- If the prop is dropped, knocked over, abused, or otherwise physically damaged while at you location or any time during transportation/shipping
- If the prop is transported or placed outdoors in a humid area (such as near a hot tub, swimming pool, swamp cooler, etc.)
- If the prop is placed in an unheated or heated area

If you have any questions, please do not hesitate to contact our office:

- Please note Haunted House Makers Unlimited has a NO REFUND POLICY, and ALL SALES ARE FINAL, and customers should take all this information into consideration **before** they purchase any of our high quality props.

We would like to remind everyone that we cannot assume any responsibility whatsoever for any injury or harm tat may come to you or any others while operating this prop. Don't forget that special consideration should always be taken when using any compressed air or air driven props and should always be taken seriously. Please test all working pneumatic models thoroughly before using publicly.

Thank you,

Haunted House Makers, Untd.